
RETURNS AND REFUND POLICY

Thanks for shopping at idecorateuk.co.uk.

If you are not entirely satisfied with your purchase, we're here to help.

RETURNS

You have 28 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

REFUNDS

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

SHIPPING

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

CANCELLATIONS AND RETURNS ON DIGITAL PRODUCTS

You may not cancel an order by you for any download of a Digital Product once it has been made available for download by you. Each purchase of a download shall be deemed a final, non-exchangeable, non-refundable sale.

Faulty/Defective Digital Products

We take great care in providing our Digital Products. In the unlikely event of faults with, or damage to, the Digital Products or if you have received a faulty or incomplete Digital Product please contact us at info@idecorateuk.co.uk. We will replace any such faulty or damaged Digital Product if possible or if there are continuing issues with the Digital Product we may issue a refund. You must notify us within 28 days of the downloaded Digital Product. If you fail to notify us within 28 days, we will have no liability to you.

CONTACT US

If you have any questions on how to return your item to us, contact us on info@idecorateuk.co.uk.